

Tourist-exclusive Rewards @Harbour City - Terms and Conditions

1. This Promotion period begins from 15 December, 2022. Harbour City Estates Limited reserves the right to end the promotion at any time without prior notice.
2. Tourist must register as Harbour Cityzen, present their valid overseas passports and proof of entry to Hong Kong at designated information counter to redeem the gifts. Photocopied or damaged proofs are not accepted. Each tourist can register as Member ONCE only; Harbour City Estates Limited reserves the right to request Member to present their proof of identity for verification.
3. Each tourist can redeem a maximum of ONE gift for free and ONE gift upon designated spending. Gifts are limited, while stocks last. Harbour City reserves the right to change the gifts without prior notice.
4. For redeeming gifts with spending, tourists are required to login onsite and present their own physical Credit Card(s)/ Debit Card(s)/ EPS card(s)/ Octopus Card(s) used for the spending; corresponding original machine-printed receipt(s) from Harbour City's outlet(s) and electronic payment slip(s). tourists are required to log in the App and show the transaction(s) for mobile payment (screen cap is not accepted). Cash, Gift Card/ Voucher of Harbour City & any tenants, and other payment methods are NOT accepted. Tourists can redeem once only for same-day spending (total amount) in the same outlet and redeem the gifts at designated information counter within 8 days from the spending date.
5. To be eligible for redemption, all machine-printed receipt(s) and electronic payment slip(s)/ transaction record(s) of logged-in mobile payment App must be supplemented with the corresponding physical Credit card(s)/ Debit Card(s)/ EPS card(s)/ Octopus Card(s), showing the same name of the tourist. Harbour City Estates Limited reserves the right to request tourists to present their proof of identity and capture the images of machine-printed receipt(s) from outlet(s) and corresponding electronic payment slip(s)/ transaction record(s) in logged-in mobile payment App for verification and internal control purposes. Harbour City Estates Limited reserves the right to not process the redemption if tourists refuse to provide the relevant information. Related images collected are retained for the above purposes only and will be destroyed within three months upon the completion of the campaign.
6. Value-adding receipts and transaction for purchasing cash vouchers/ gift vouchers/ gift cards are NOT eligible for redemption. Receipts from bank charges, membership fee payment (include but not limited to gold club / jewellery club and fitness club), medical charges, insurance & investment fee payment, telecommunications services, bill payment services, car parking fee, car wash services, wedding banquets, private and corporate functions at F&B outlets are NOT eligible. For instalment transactions of products/ treatments / courses, only the first month's instalment payment amount will be accepted for this promotion. Duplicate, photocopied, handwritten receipts and splitting of receipts are NOT accepted.
7. All gifts are NOT FOR SALE, non-refundable and non-exchangeable for cash. Harbour City Estates Limited reserves the right to collect or cancel the gifts used for sale.
8. In case of any dispute, the decision of Harbour City Estates Limited shall be the final.